

# Applying for your Ontario Health Card

## Welcome to Ontario!



If you are a resident of Ontario, having a health card means you are entitled to health care services paid for by the Ontario Health Insurance Plan (OHIP).

If you have never had an Ontario health card, you must apply for one at a ServiceOntario centre. But before you go to a centre, please follow these steps:

### 1. Visit [ServiceOntario.ca/HealthCard](http://ServiceOntario.ca/HealthCard):

- Print and complete the Registration for Ontario Health Coverage (form 0265-82)
- Review the Ontario Health Coverage Document List (form 9998E-82) to see what documents are required (full list on reverse side)

### 2. Visit [ServiceOntario.ca/FindServices](http://ServiceOntario.ca/FindServices) to find your nearest ServiceOntario centre

### 3. Take the completed registration form and all required documents to a ServiceOntario centre

## Required documents

- **List 1 - Proof of Canadian Citizenship or OHIP-Eligible Immigration Status**  
Documents in this list prove you are a Canadian Citizen or hold another immigration status that makes you eligible for Ontario health insurance coverage.
- **List 2 - Proof of Residency in Ontario**  
Documents in this list display your name and **current** home address and confirm that your primary place of residence is in Ontario.
- **List 3 - Proof of Identity**  
Documents in this list display **both** your name and your signature.

You must always bring one document from each list.



- **Be prepared** so that you only need to visit a ServiceOntario centre once.
- **All documents must be originals** - photocopies or printout of online bills are not accepted.

## List 1 - Proof of Canadian Citizenship /OHIP-Eligible Immigration Status

Choose one:

### Canadian Citizens

- Valid Canadian passport or Canadian passport expired not more than five years
- Birth certificate from a Canadian province or territory (issued under the Vital Statistics Act)
- Canadian certificate of registration of birth abroad
- Certified Statement of Live Birth from a Canadian province or territory
- Certificate of Canadian citizenship or certificate of naturalization (paper document or card, not commemorative issue)
- Certificate of Indian Status (paper or plastic card)
- Registered Indian Record (certified)
- Temporary Confirmation of Registration Document

### Permanent Residents / Landed Immigrants

- Valid permanent resident card or permanent resident card expired not more than five years
- Canadian Immigration Identification Card

- Confirmation of Permanent Residence (IMM 5292, 5688)
- Record of Landing (IMM 1000)

### Other Immigration Status

- Letter from Immigration and Refugee Board confirming Convention Refugee or Protected Person status
- Protected Person status document
- Temporary resident permit (restrictions apply)
- Work permit (proof of full-time employment in Ontario may be required – restrictions apply)
- Written confirmation from Citizenship and Immigration Canada that you are eligible to apply for Canadian citizenship under section 5.1 of the Citizenship Act (Canada)
- Written confirmation from Citizenship and Immigration Canada that you are eligible to apply for permanent residence in Canada
- Verification of Status (IMM 5716; IMM 5715)

### ■ One document from:

#### List 1 - Proof of Canadian Citizenship or OHIP-Eligible Immigration Status

A document to prove you are a Canadian citizen or hold another immigration status that makes you eligible for Ontario health insurance coverage.

I'm bringing: \_\_\_\_\_

## List 2 - Proof of Residency in Ontario

Choose one:

- Valid Ontario driver's licence
- Temporary driver's licence (only if accompanied by photo licence card with the same address)
- Valid Ontario Photo Card
- Utility bill received by mail (e.g., cable TV, hydro, gas, water)
- Monthly mailed bank account statements for savings or chequing accounts (does not include receipts, bank books, letters or automated teller receipts)
- Employer record (pay stub or letter from employer on company letterhead)
- School, college or university report card or transcript
- Child tax benefit statement
- Income tax assessment (most recent)
- Insurance policy (home, tenant, auto or life)
- Mortgage, rental or lease agreement
- Ontario motor vehicle permit (plate or vehicle portions)
- Property tax bill
- Statement of Direct Deposit for Ontario Works or for Ontario Disability Support Program
- Statement of Employment Insurance Benefits Paid T4E
- Statement of Old Age Security T4A (OAS) or Statement of Canada Pension Plan Benefits T4A (P)
- Statement of Registered Retirement Savings Plan (RRSP), Registered Retirement Income Fund (RRIF) or Registered Home Ownership Savings Plan (RHOSP) from a financial institution (bank, trust company, credit union)
- Workplace Safety and Insurance Board Statement of Benefits T5007
- Canada Pension Plan Statement of Contributions

### ■ One document from:

#### List 2 - Proof of Residency in Ontario

A document that displays your name and **current** home address and confirms that your primary place of residence is in Ontario.

I'm bringing: \_\_\_\_\_

## List 3 - Proof of Identity

Choose one:

- Credit card
- Valid Ontario driver's licence or temporary driver's licence
- Valid Ontario Photo Card
- Canadian Immigration Identification Card
- Certificate of Canadian Citizenship (plastic card)
- Certificate of Indian Status (paper or plastic card)
- Confirmation of Permanent Residence (IMM 5292) (only if signature is displayed)
- Current employee ID card/document
- Current professional association licence
- Old Age Security Card
- Ontario motor vehicle permit (plate portion)
- Passport (Canadian or foreign)
- Permanent resident card (only if signature is displayed)
- Record of Landing (IMM 1000)
- Student ID card
- Union card

### ■ One document from:

#### List 3 - Proof of Identity

A document that displays **both** your name and your signature.

I'm bringing: \_\_\_\_\_

## Contact Us

Some **ServiceOntario centres offer appointments**. When you are ready to apply for your new photo health card you can visit us online at [ServiceOntario.ca/Appointment](https://www.serviceontario.ca/Appointment) or call us toll-free at **1-866-989-9399** to see if centres in your community offer appointments.

For a **list of nearby ServiceOntario centres** you can visit us online, or from your mobile device, at [ServiceOntario.ca/FindServices](https://www.serviceontario.ca/FindServices).

For more **information on eligibility**, please visit [ServiceOntario.ca/HealthCard](https://www.serviceontario.ca/HealthCard) or call us at:

Toll-free (Canada): **1-866-989-9399** | TTY Toll-free (Canada): **1-800-387-5559**

Find us at [ServiceOntario.ca](https://www.serviceontario.ca)